

# SAMTEC

**Find out why** Samtec chose to move to Exclaimer Cloud - Signatures for Office 365 from Signature Manager Exchange Edition after migrating to Office 365.

Samtec Inc is one of the largest global manufacturers of electronic interconnect solutions, and is based in over 40 international locations in 24 different countries, including the USA, Costa Rica and China. The company dedicates itself to developing and advancing connector technologies, quality products, and design tools and has over 25,000 customers worldwide.

## Managing Exchange signatures

When a company is based in multiple countries, managing email signatures for every user needs to be well executed to ensure consistency and control. Samtec is no exception to that, with over 3000 employees across the globe in multiple business areas. Before migrating to Office 365, the company was using Exclaimer Signature Manager Exchange Edition to centrally manage their users' email signatures.

"We needed a software as flexible as our company that would let us handle multiple signatures for multiple business areas, and have them all managed and configured from a centralized place," stated Sergio Roca, IT Manager at Samtec. "We also needed it to be easy to handle to get our marketing signature campaigns out for all our different business areas with accurate information. No other software could offer that but Exclaimer".

**"Our email signatures are great because Exclaimer makes it easy"**

**Sergio Roca**  
IT Manager

## The move to Office 365

When Samtec chose to migrate from Exchange to Office 365, they needed to ensure their users' emails were still having email signatures applied no matter where they were at in their migration journey. Fortunately, by choosing Exclaimer Cloud - Signatures for Office 365, this was easily achieved.

"I thought the migration to Exclaimer Cloud was going to be one of those implementations where we would need a lot of changes, preparation of domains, forests, permissions, etc.," said Mr Roca. "However, it was smooth, it started to work almost right away, and it was one of the easiest and flawless implementations I have ever done in my entire career. Exclaimer is able to work in a hybrid environment providing the perfect solution for the infrastructure our company had at the time".



 COUNTRY: **GLOBAL**

 INDUSTRY: **MANUFACTURING**

 FOUNDED: **1976**

 NUMBER OF USERS: **3000**



## Beyond expectations

Once Samtec had the solution up and running, Mr Roca was extremely pleased with the overall process. "Our sales representative always made sure everything was aligned for us and that made the difference on how safe and secure we felt during the process," said Mr Roca. "Everyone at Exclaimer that helped us was polite, efficient, effective, and kind".

"Exclaimer Cloud went beyond our expectations, it is extremely flexible and 100% customizable, even exceptions are easy to configure," concluded Mr Roca. "The solution adjusts perfectly to our needs, and nowadays we wouldn't be able to handle our signatures without it. Our email signatures are great because Exclaimer makes it easy".



**exclaimer cloud**  
signatures for office 365